

# Effective Supply Chain Management



Supply chain management is a critical component of business operations, and attending a training course on it can provide individuals with the necessary skills, knowledge, and tools to optimize supply chains, improve business performance, and gain a competitive advantage. This training can help individuals enhance their career opportunities, develop new skills, and understand how all the components of a supply chain work together to deliver value to customers. Overall, attending a course on supply chain management is beneficial for anyone interested in excelling in the field of business operations.



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## **COURSE OVERVIEW**

Supply Chain Management improves the coordination and relationship between Suppliers, Producers, and Customers. It must be kept at a high level of organization to be successful in today's global economy. Goods and services are now pieced together from all over the world, and this process can be hectic and complicated if not managed correctly.

With Supply Chain Management your company and employees will be on target to lower costs, improving efficiency, and increase customer satisfaction. This course will provide your employees with the understanding of how Supply Chain Management can improve and help almost any type of business.

This course provides an in-depth understanding of the principles and practices of supply chain management. Students will learn how to design, plan, execute, and monitor the flow of goods, services, and information within a supply chain. The course covers the key elements of supply chain management, including sourcing, procurement, inventory management, production planning, logistics, and distribution.

## **COURSE OBJECTIVES**

- Upon completion of this course, students will be able to:
- Understand the concepts and components of a supply chain
- Identify the drivers of supply chain performance
- Analyze the different types of supply chain models
- Develop and implement strategies to optimize supply chain performance
- Utilize information technology to enhance supply chain visibility and collaboration
- Analyze and mitigate supply chain risks
- Understand the ethical and social responsibilities associated with supply chain management

## **FOR WHOM**

This course on Supply Chain Management is suitable for a wide range of individuals who are interested in gaining a comprehensive understanding of the principles and practices of supply chain management. This includes:

- Business professionals who work in supply chain management, logistics, procurement, operations, or related fields and want to enhance their knowledge and skills.
- Individuals who are seeking to enter the field of supply chain management and want to gain a foundational understanding of the concepts and practices involved.
- Entrepreneurs who are interested in developing and managing their own supply chains.

- Students who are studying business, logistics, supply chain management, or related fields and want to gain a practical understanding of supply chain management.
- Anyone who is interested in learning about the complexities of supply chain management and how it impacts business operations and performance.

Overall, this course is ideal for anyone who wants to gain a comprehensive understanding of supply chain management and its impact on business performance.

**DURATION:** 3 Days

## **COURSE OUTLINE:**

### **Module One: Getting Started**

- Icebreaker
- Housekeeping Items
- The Parking Lot
- Workshop Objectives

### **Module Two: Why Supply Chain Management?**

- Customer Satisfaction
- Improving Performance
- Lowering Costs
- Product Development
- Case Study

### **Module Three: Key Terms (I)**

- Procurement
- Upstream and Downstream
- Raw Material
- Forecasting
- Carrying Cost
- Case Study

### **Module Four: Key Terms (II)**

- Inventory
- Order Generation
- Order Taking
- Order Fulfillment
- Returns Management
- Case Study

### **Module Five: Three Levels of Supply Chain Management**

- Strategic level
- Tactical level
- Operational Level
- Bullwhip Effect
- Case Study

### **Module Six: Five Stages of Supply Chain Management**

- Plan
- Source
- Make
- Deliver
- Return
- Case Study

### **Module Seven: The Flows of Supply Chain Management**

- The Product Flow
- The Information Flow
- The Finances Flow
- Data Warehouses
- Case Study

### **Module Eight: Inventory Management**

- Levels of Inventory
- Just-In-Time Inventory
- Keeping Accurate Records
- Inventory Calculator
- Case Study

### **Module Nine: Supply Chain Groups**

- The Suppliers
- The Producers
- The Customers
- The Customer's Customer's
- Case Study

### **Module Ten: Tracking and Monitoring**

- Dashboard
- RFID's
- Alert Generation
- Stock Keeping Unit (SKU)
- Case Study

### **Module Eleven: Supply Chain Event Management**

- Inventory Alerts
- Supplier Alerts
- Bottlenecking
- Being Proactive
- Case Study

### **Module Twelve: Wrapping Up**

- Words from the Wise
- Review of Parking Lot
- Lessons Learned
- Completion of Action Plans and Evaluations